

Growth and Regeneration Scrutiny Commission

28th January 2021



Report of: Growth and Regeneration Executive Director

Title: Quarterly Performance Progress Report (Quarter 2 2020/21)

Ward: All wards

Officer Presenting Report: Nick Smith, Strategic Intelligence & Performance Manager

Contact Telephone Number:

Recommendation

That Scrutiny note the progress made by Directorate teams against the relevant Key Performance Indicators (Appendix A1) and that Scrutiny members and Directors discuss measures to address any performance issues.

The significant issues in the report are:

Highlighted in section 2 below, and noted within the suite of KPIs set out in appendix A1.

Of all G&R Directorate* measures reported this quarter:

33% are on or above target

33% are performing better than at the same time last year

Note that all performance indicators carry something of a “health warning” due to the impacts of Covid-19; some targets were re-profiled in Q1 to account for the significant impacts of Covid-19 and these targets will now remain for the duration of the year. However, some indicators were more adversely impacted than others during both the Q1 lockdown and subsequent “2nd wave”, so the headline figures of “% meeting target” do not give a full picture of the current situation.

Further, it is to be expected that many indicators are reporting worse outcomes than last year.



1. Summary

This performance progress report and appendix is part of the standard reporting arrangements around the Bristol City Council (BCC) [Corporate Strategy 2018-23 and Business Plan](#) for 2020/21. A number of measures have been identified as Key Performance Indicators (KPIs) to demonstrate delivery for the Growth and Regeneration Directorate (as set out in Appendix A1), including Business Plan measures (coded as BCP) and others agreed with the Directorate leadership teams and Cabinet Members.

Indicators are “RAG rated” alongside management comments indicating progress of actions underway or planned to bring performance in line with target.

BCC measures and City-wide measures - For 2020/21 we have differentiated between indicators that are wholly owned by BCC, so are direct measures of our performance, and those where BCC is a key player but performance is dependent on other partners or factors. Indicators are listed accordingly.

Impact of Covid-19 – Many indicators are significantly affected, and some suspended; where relevant, targets were adjusted to take account of this. Some adjusted targets have been profiled to reflect significantly reduced activity in the first half of the year, so a target may not be delivering in four equal quarters. Some indicators have data but are marked as exempt from performance status for Q2 due to severe impacts. Individual details are in the management comments (Appendix A1).

“Covid-19 Recovery & Renewal” is a new section added to the [BCC Business Plan 2020-21 \(Covid-19 Recovery edition\)](#) for Q2 onwards (published Sept 2020). Formal Performance reporting looks at indicators on a quarter by quarter basis; for Covid-19 response work, other routes such as the [BCC COVID-19 data site](#) report data much more frequently.

2. Context

In terms of performance in Q2 for Growth and Regeneration, noting that some areas report to Communities Scrutiny Commission, progress can be summarised as follows:

Performance summary

Taking the available KPI results for the entire G&R Directorate* this quarter, and noting the BCC / City-wide differentiation:

- **33% of all G&R measures** (with established targets) **are performing on or above target** (8 of 24)
 - 31% of BCC-only measures (5 of 16)
 - 38% of city-wide measures (3 of 8)
- **33% of all EDM measures** (with a comparison from 12 months ago) **have improved** (9 of 27)
 - 38% of BCC-only measures (6 of 16)
 - 27% of city-wide measures (3 of 11)

***NOTE:** Many G&R indicators, including all for Housing & Landlord Services, are not included in the detailed Appendix for this report as they are reported to Communities Scrutiny Commission (CSC). For reference, see the [Q2 CSC Performance report](#) (item 11 on 7 Dec 2020).

Two measures (bus passengers and Park & Ride passengers) have been suspended for this year due to the impact of Covid-19 and a further 11 are annual and not yet due to be reported.

Development of Place

- The number of new homes for 2019/20 is reported for the first time at 1,332; this is lower than expected and there is some evidence that continuing uncertainty in the sector relating to Brexit impacted on this. It should be noted however that a greater number of permissions has been granted when compared to the same period last year.
- Delivery of affordable homes continued to be significantly slowed in this quarter due to the impact of Covid-19 despite the gradual re-opening of sites.

Economy of Place

- There has been a positive reduction in the number of deaths and serious injuries from road traffic incidents, with 15 serious injuries and no fatalities during the reporting period of January to June 2020.
- Bristol Museums remained closed for most of the period, but the 3 largest sites re-opened in September, albeit with visits needing pre-booking to ensure safe and socially distanced use. Further attendances will be influenced by changes in Covid-19 tier levels.
- The majority of measures for this division are annual and are not reported until year-end.

Management of Place

- Community clear-up sessions resumed in September 2020, although this was later than initially anticipated so it is unlikely that the revised target will be reached as most of this activity takes place in the spring and summer.
- Most remaining measures here are annual and not due to be reported until year-end.
- Note – Bristol Waste related measures are reported to Communities Scrutiny.

Housing and Landlord Services

- Not included – All indicators in this G&R Division are reported to Communities Scrutiny.

3. Policy

Performance is reported as part of quarterly governance process as soon as possible after gathering all the necessary data.

4. Consultation

a) Internal

Performance progress has been presented to the Growth and Regeneration Directorate leadership teams and Cabinet Members prior to the production of this report.

b) External

Not applicable.

5. Public Sector Equality Duties

- 5a) Before making a decision, section 149 Equality Act 2010 requires that each decision-maker considers the need to promote equality for persons with the following “protected characteristics”: age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex, sexual orientation. Each decision-maker must, therefore, have due regard to the need to:
- i) Eliminate discrimination, harassment, victimisation and any other conduct prohibited under the Equality Act 2010.

- ii) Advance equality of opportunity between persons who share a relevant protected characteristic and those who do not share it. This involves having due regard, in particular, to the need to:
 - remove or minimise disadvantage suffered by persons who share a relevant protected characteristic;
 - take steps to meet the needs of persons who share a relevant protected characteristic that are different from the needs of people who do not share it (in relation to disabled people, this includes, in particular, steps to take account of disabled persons' disabilities);
 - encourage persons who share a protected characteristic to participate in public life or in any other activity in which participation by such persons is disproportionately low.

- iii) Foster good relations between persons who share a relevant protected characteristic and those who do not share it. This involves having due regard, in particular, to the need to –
 - tackle prejudice; and
 - promote understanding.

5b) Not applicable

Appendices:

Appendix A1: Performance Progress Update (Q2 2020/21)

Appendix A2: A list of short definitions for each measure shown in Appendix A1

LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985

Background Papers: None

Growth & Regeneration Scrutiny – Q2 2020/21 Performance Summary

OVERALL SUMMARY:

33% (8/24) PIs are on or above target
33% (9/27) PIs are better or the same than at Q2 last year

DEVELOPMENT OF PLACE		
Title	Target status	DoT
BCPC430a: Increase the number of new homes delivered in Bristol	Well Below	↓
BCPC425: Increase the number of affordable homes delivered in Bristol	58 <small>(no 1/4y target)</small>	↓
DGRB125: Percentage of minor planning applications processed within 8 weeks or as otherwise agreed	Below	↑
DGRB126: Percentage of other planning applications processed within 8 weeks or as otherwise agreed	Above	↑

ECONOMY OF PLACE		
Title	Target status	DoT
BCPB410: Increase the number of visitors to Bristol Museums, Galleries and Archives	Well Below	↓
DGRC120: Road Safety: reduce the number of people killed or seriously injured in road traffic incidents.	15 <small>(no 1/4y target)</small>	↑
DGRC428: Increase annual revenue generated from the council's investment estate	£132.7k <small>(no 1/4y target)</small>	↑

MANAGEMENT OF PLACE		
Title	Target status	DoT
DGRC194: Numbers of citizens participating in community clear-ups per quarter	38 <small>(no 1/4y target)</small>	↓

DoT = 'Direction of Travel' compared to this time last year



Growth & Regeneration Scrutiny - Quarter 2 (1st April - 30th September 2020) Performance Progress Report

Corp Plan KC ref	Code	Title	+/-	2019/20 Outturn	2020/21 Target	Q1 Progress	Q2 Progress	Comparison over last 12 months	Officer Notes
G&R - Development of Place									
Bristol City Council (BCC) owned performance indicators:									
F11	BCPB124a	% of major residential planning applications processed within 13 weeks or as otherwise agreed	+	96.50%	92.00%	100.00%	91.3%	↓	Only just below target (2 decisions out of 23 issued outside of timescale), however it is anticipated that the target will be met by Q4. Less decisions issued (23) compared to this stage in 19/20 (31). Issuing fewer major housing permissions will inevitably have an impact on delivery in up to 2 years time as this is start of the pipeline. Also, significantly less fees received in the Major category so far indicates that major applications being made so far in 20/21 are for less numbers of dwellings, potentially compounding this impact on future delivery.
F11	DGRB124	Percentage of major planning applications processed within 13 weeks or as otherwise agreed	+	93.30%	90.00%	100.00%	90.2%	↓	37 out of 41 applications. Fewer decisions issued (41) compared to this stage in 19/20 (51)
F11	DGRB125	Percentage of minor planning applications processed within 8 weeks or as otherwise agreed	+	74.10%	79.00%	80.10%	78.0%	↑	277 out of 355 applications. Currently below target but ahead of where we were last year at Q2. Consultancy support and capacity at this level has been reduced though. Fewer decisions issued (355) compared to this stage in 19/20 (434).
F11	DGRB126	Percentage of other planning applications processed within 8 weeks or as otherwise agreed	+	81.80%	84.00%	91.80%	91.2%	↑	747 out of 819 applications and therefore above target. Fewer decisions issued (819) compared to this stage in 19/20 (927)
W2	DGRB419	Reduce the council's carbon dioxide equivalent emissions (in tonnes)	-	10,827 tonnes (2018-19)	Not yet set	Data not due	Data not due	n/a	This measure is reported around early summer following the year end once final utilities bills have been received. There was a positive reduction from 2017-18 when 13,370 tonnes was reported). The long-term target for 2025 is to be carbon neutral.
City Wide Performance Indicators that BCC contributes to:									
F11	BCPC425	Increase the number of affordable homes delivered in Bristol	+	312	500	30	58	↓	Affordable housing delivery continues to be impacted by Covid-19, with many schemes slipping in this quarter to Q3, Q4 and Q1 of next year. Impacts range from the need to maintain physical distancing on sites and material shortages. Activity should pick up in the next two quarters but the annual target is at risk of not being met.
F11	BCPC430a	Increase the number of new homes delivered in Bristol	+	1,498 (2018/19)	2,000	Data not due	1,332 (2019/20)	↓	The completions figure for 2019/20 is lower than expected. The industry considers that there are continuing uncertainties related to Brexit. As the planning authority we continue to enable a supportive environment for the construction sector to deliver new homes; there were 12,750 dwellings with planning permission or agreed subject to s106 agreement at 31st March 2020 which is an increase from 11,066 at 31st March 2019. As of 31st March 2020 there were 2,938 dwellings with planning permission under construction, although it should be noted that these may not all be completed during 20/21.
W2	BCPC433	Reduce the total CO2 emissions in Bristol City (k tonnes)	-	1,471K Tonnes (2017)	1,551K Tonnes	1447.0 K tonnes (2018)	N/A	n/a	The target set in 2009 was to reduce emissions by 40% between 2005 and 2020. Therefore the target for this year (2018 data) is a 34.7% reduction from 2005. That target has been achieved with emissions reduced by 39%. A new trajectory has been set from 2020 to 2030 in line with the One City Climate Strategy Goal of Carbon Neutrality by 2030. This measure is reported at around 18 months after the end of the calendar year.
W2	BCPC434	Reduce the proportion of deaths attributed to particulate air pollution	-	5.4% (2018)	4.30%	Data not due	Data not due	n/a	This indicator is based on Public Health England data and calculations. These show that for the last year of data (2018) the fraction of deaths attributable to pollution from particulates rose significantly reversing a general downward trend of the previous 5 years. It is based on the fraction of very small particles (<2.5 micro metres) arising from human action. The main sources of this within the city are traffic and combustion.
W2	BCPC480	Increase the % of monitoring sites that meet the annual air quality target for nitrogen dioxide	+	76.50%	80.00%	Data not due	Data not due	n/a	For the calendar year of 2019 76.5% of monitoring sites had an annual NO2 concentration below 40µg/m3 when annualised (where necessary) and adjusted for bias and distance to relevant exposure, in accordance with Local Air Quality Management exposure criteria. This equates to 24 sites out of 102 being in exceedance of the annual 40µg/m3 limit after appropriate adjustments have been made.
G&R - Economy of Place									
Bristol City Council (BCC) owned performance indicators:									
W4	BCPB410	Increase the number of visitors to Bristol Museums, Galleries and Archives	+	1,066,787	213,400	0	11,891	↓	Bristol Archives and M Shed re-opened 8th September, and Bristol Museum & Art Gallery reopened 15th September with sites now Covid-secure. Visits now need to be booked.

Corp Plan KC ref	Code	Title	+/-	2019/20 Outturn	2020/21 Target	Q1 Progress	Q2 Progress	Comparison over last 12 months	Officer Notes
City Wide Performance Indicators that BCC contributes to:									
CV2	BCPC103	Black, Asian and minority ethnic-led businesses supported	+	n/a	n/a	Data not due	Data not due	n/a	This has been grant funded by Economic Development for 12 months from October 2020 and will be aligned with other area based enterprise programme. There are 3 workstreams – <ul style="list-style-type: none"> • Online information sharing and networks • Crisis triage • Intensive 1:1 support
WC1	BCPC474	Increase the number of single journeys on Park & Ride into Bristol	+	1,687,558	n/a	n/a	n/a	n/a	Directly impact by CV-19; not be reported in 20-21
WC1	BCPC475	Increase the number of passenger journeys on buses	+	40,776,023	n/a	n/a	n/a	n/a	Directly impact by CV-19; not be reported in 20-21
WC1	DGRC120	Road Safety: reduce the number of people killed or seriously injured in road traffic incidents.	-	78	78	12	15	↑	This reporting period covers the calendar months January to June 2020. There were a total of 15 KSI casualties, of which 0 were fatalities. (There is no in-year target).
WC1	DGRC476	Increase the number of people travelling actively to work by walking and cycling	+	n/a	Establish baseline.	Data not due	Data not due	n/a	
W4	BCPC411	Increase the percentage of people who take part in cultural activities at least once a month (QoL)	+	43.30%	25.00%	Data not due	Data not due	n/a	The Quality of Life (QoL) survey took place in Autumn 2020. Headline results will be issued via the QoL Priority Indicators briefing report in January 2021 followed by a full set of results in March 2021.
W4	BCPC412a	Increase the % satisfied (in deprived areas) with the range and quality of outdoor events (QoL)	+	67.00%	25.00%	Data not due	Data not due	n/a	The Quality of Life (QoL) survey took place in Autumn 2020. Headline results will be issued via the QoL Priority Indicators briefing report in January 2021 followed by a full set of results in March 2021.
WOP4	DGRC428	Increase annual revenue generated from the council's investment estate	+	£142,895	£150,000	-£12,345	£132,752	↑	So far this year we have increased net rental income under lease contracts by c.£120,000 at the current time, so there is a reasonable chance that the target of £150,000 will be met by the end of the current financial year. This is an entirely separate issue from the non-payment of rent due to COVID which is a significantly bigger financial issue, albeit separate issue.
G&R - Management of Place									
Bristol City Council (BCC) owned performance indicators:									
W3	BCPB335	Increase the number of households in fuel poverty receiving energy and debt advice	+	1,621	1,200	Data not due	Data not due	n/a	Data not due to be reported.
City Wide Performance Indicators that BCC contributes to:									
WC1	BCPC471	Improve journey time reliability during the morning peak travel period	+	n/a	Establish baseline.	Data not due	Data not due	n/a	Work on-going to establish baseline complicated by the COVID 19 impact on traffic.
WC2	BCPC436	Improve the percentage of premises that have access to Gigabit capable full fibre	+	n/a	Establish baseline.	Data not due	Data not due	n/a	There is no in-year target as the annual report Connecting Nations will not be published by Ofcom until December 2020. New indicator replacing previous "Improve % of premises that have access to Ultrafast Broadband"
WC2	BCPC438	Increase the % of people living in deprived areas who have access to the internet at home (QoL)	+	88.7%	92.0%	Data not due	Data not due	n/a	The Quality of Life (QoL) survey took place in Autumn 2020. Headline results will be issued via the QoL Priority Indicators briefing report in January 2021 followed by a full set of results in March 2021.
W2	DGRC194	Numbers of citizens participating in community clear-ups per quarter	+	2,886	1,000	0	38	↓	Community litter picks resumed in September with 17 events in 13 different wards. Over 100 bags of waste and recycling collected. The revised target reflects the reduction in planned activity at the current time. (No in-year target).
W3	BCPC334	Reduce the percentage of the population living in Fuel Poverty	-	11.7% (2017)	10.00%	Data not due	Data not due	n/a	This central government figure should be treated with caution: <ol style="list-style-type: none"> 1. There is a two year data lag so the 2019 figure reflects 2017 data 2. The data is modelled (i.e. not from actual homes in Bristol) 3. It's a relative measure (only homes with above median fuel costs are included) 4. Smaller homes are excluded if they have below median fuel costs, though they could still be in fuel poverty We expect that implementation of the minimum energy efficiency standard (MEES) for the private rented sector will start to have a positive effect, as will energy efficiency schemes. However, we cannot confirm whether or not this will be reflected in the 2020 government data.



Progress Key
Well Above Target
Above Target
On Target
Below Target
Well Below Target

Improvement Key	
↑	Direction of travel IMPROVED compared to same period in the previous year
=	SAME as previous same period in the previous year
↓	Direction of travel WORSENERD compared to same period in the previous year

[Corporate Strategy - Key Commitments](#)

Covid-19 Recovery and Renewal Actions	
CV1	Community and People
CV2	Economy and Business
CV3	Organisational Change
Empowering & Caring	
EC1	Give our children the best start in life by protecting and developing children's centre services, being great corporate parents and protecting children from exploitation or harm.
EC2	Reduce the overall level of homelessness and rough sleeping, with no-one needing to spend a 'second night out'.
EC3	Provide 'help to help yourself' and 'help when you need it' through a sustainable, safe and diverse system of social care and safeguarding provision, with a focus on early help and intervention.
EC4	Prioritise community development and enable people to support their community.
Fair & Inclusive	
FI1	Make sure that 2,000 new homes (800 affordable) are built in Bristol each year by 2020.
FI2	Improve educational outcomes and reduce educational inequality, whilst ensuring there are enough school places to meet demand and with a transparent admissions process.
FI3	Develop a diverse economy that offers opportunity to all and makes quality work experience and apprenticeships available to every young person.
FI4	Help develop balanced communities which are inclusive and avoid negative impacts from gentrification.
Wellbeing	
W1	Embed health in all our policies to improve physical and mental health and wellbeing, reducing inequalities and the demand for acute services.
W2	Keep Bristol on course to be run entirely on clean energy by 2050 whilst improving our environment to ensure people enjoy cleaner air, cleaner streets and access to parks and green spaces.
W3	Tackle food and fuel poverty.
W4	Keep Bristol a leading cultural city, helping make culture, sport and play accessible to all.
Well-Connected	
WC1	Improve physical and geographical connectivity; tackling congestion and progressing towards a mass transit system.
WC2	Make progress towards being the UK's best digitally connected city.
WC3	Reduce social and economic isolation and help connect people to people, people to jobs and people to opportunity.
WC4	Work with cultural partners to involve citizens in the 'Bristol' story, giving everyone in the city a stake in our long-term strategies and sense of connection.
Workplace Organisational Priorities	
WOP1	Redesign the council to work effectively as a smaller organisation.
WOP2	Equip our colleagues to be as productive and efficient as possible.
WOP3	Make sure we have an inclusive, high-performing, healthy and motivated workforce.
WOP4	Be responsible financial managers and explore new commercial ideas.

Defintions and reporting timescales for Performance Indicators			
2020/21 Growth & Regeneration: Development of Place			
PI ref	Measure	Frequency/period reported	Method of calculation
Bristol City Council (BCC) owned performance indicators:			
BCPB124a	% of major residential planning applications processed within 13 weeks or as otherwise agreed	Quarterly (Cumulative)	This PI measures the percentage of major residential planning applications by type determined in a timely manner (13 weeks). The formula used is: x = number of major residential planning applications determined in a timely manner; y = total number of major residential planning applications determined.
DGRB124	% of major planning applications processed within 13 weeks or as otherwise agreed	Quarterly (Cumulative)	This PI measures the percentage of major planning applications by type determined in a timely manner (13weeks). The formula used is: x = number of major planning applications determined in a timely manner; y = total number of major planning applications determined.
DGRB125	% of minor residential planning applications processed within 8 weeks or as otherwise agreed	Quarterly (Cumulative)	This PI measures the percentage of minor planning applications by type determined in a timely manner (8 weeks). The formula used is: x = number of minor planning applications determined in a timely manner; y = total number of minor planning applications determined.
DGRB126	% of other planning applications processed within 8 weeks or as otherwise agreed	Quarterly (Cumulative)	This PI measures the percentage of other planning applications by type determined in a timely manner (8 weeks). The formula used is: x = number of other planning applications determined in a timely manner; y = total number of other planning applications determined.
DGRB419	Reduce the council's carbon dioxide equivalent emissions (in tonnes)	Annual	Carbon Dioxide equivalent emissions from: 1. Council buildings (corporate buildings, leisure centres, council housing (landlord supplies and heating), schools and other operational sites); 2. Street lighting;
City Wide Performance Indicators that BCC contributes to:			
BCPC425	Increase the number of affordable homes delivered in Bristol	Quarterly (Cumulative)	This records the numbers of social rented and intermediate housing units added to the city's overall housing stock during the year. Affordable housing is defined in the Planning Policy Statement 3 (PPS3) from the Ministry for Housing Communities & Local Government (MHCLG).
BCPC430a	Increase the number of new homes to meet the corporate target	Annual (1 year lag)	This measures the net increase in dwelling stock over one year and is calculated as the sum of new build completions, minus demolitions, plus any gains or losses through change of use and conversions.
BCPC433	Reduce the total CO2 emissions in Bristol City (k tonnes)	Annual (18 month lag)	This measures the annual amount of end user CO2 emissions across an agreed set of sectors (housing, roadtransport and business).
BCPC434	Reduce the proportion of deaths attributed to particulate air pollution	Annual (2 year lag)	This measure is reported by Public Health England
BCPC480	Increase the percentage of monitoring sites that meet the annual air quality target for nitrogen dioxide	Annual (Financial year)	This measures the percentage of monitoring sites across the city which achieve the annual air quality target
2020/21 Growth & Regeneration: Economy of Place			
PI ref	Measure	Frequency/period reported	Method of calculation
Bristol City Council (BCC) owned performance indicators:			
BCPB410	Increase the number of visitors to Bristol Museums, Galleries and Archives	Quarterly (Cumulative)	This measures visitors to Bristol Museums, Galleries and Archives and is taken from automated counters as well as snap shot surveys.
City Wide Performance Indicators that BCC contributes to:			
BCPC411	Increase the percentage of people who take part in cultural activities at least once a month (QoL)	Annual (Survey)	The Quality of Life (QoL) survey is carried out annually and asks Bristol residents about a wide range of topics such as health, lifestyles, community, local services and living in Bristol.
BCPC412a	Increase the % satisfied (in deprived areas) with the range and quality of outdoor events (QoL)	Annual (Survey)	The Quality of Life (QoL) survey is carried out annually and asks Bristol residents about a wide range of topics such as health, lifestyles, community, local services and living in Bristol.
BCPC474	Increase the number of single journeys on Park & Ride into Bristol	Quarterly (Cumulative)	This measures the number of journeys made on Park and Ride (P&R) services in Bristol. Data is supplied by the various commerical operators of P&R designated services
BCPC475	Increase the number of passenger journeys on buses	Quarterly (Cumulative)	This measures the number of journeys made on all services which has a boarding point in Bristol. Data is supplied by the various commerical operators of P&R designated services
DGRC120	Road Safety: reduce the number of people killed or seriously injured in road traffic incidents.	Quarterly (Cumulative)	This measures all people who were killed or seriously injured in road traffic accidents in the Bristol local authority area on public roads, including those that are not the authority's direct responsibility, such as motorways and trunk roads. The period measured is the calendar year and reported with a slight delay: • Q1 reporting = No of KSIs between 1st January - 31st March • Q1-2 reporting = No of KSIs between 1st January - 30th June • Q1-3 reporting = No of KSIs between 1st January - 30th September • Q1-4 reporting = No of KSIs between 1st January - 31st December
DGRC428	Increase annual revenue generated from the council's investment estate	Quarterly (Cumulative)	This measures income generated cumulatively throughout the year of the total additional rental income from investment properties as recorded on Form B documents which set out the legally contracted income for the year. Sales of investment portfolio properties are excluded from this measure as are capital receipts i.e. not revenue income. The target is set for the present year as the income generation is targeted for activities in year.
DGRC476	Increase the number of people travelling actively to work by walking and cycling	Annual	This measure uses data from surveys as well as automated counters build into cycling infrastructure to report on the number of people using modes of transport that are recognised as "active".
2020/21 Growth & Regeneration: Management of Place			
PI ref	Measure	Frequency/period reported	Method of calculation
Bristol City Council (BCC) owned performance indicators:			
BCPB335	Increase the number of households in fuel poverty receiving energy and debt advice	Bi-Annual (Cumulative)	The number of people fuel poverty receiving support from the Warmer Homes Advice and Money (WHAM) project led by the Centre for Sustainable Energy
City Wide Performance Indicators that BCC contributes to:			
BCPC334	Reduce the percentage of the population living in Fuel Poverty	Annual (2 year lag)	Fuel poverty in England is measured using the Low Income High Costs (LIHC) indicator where a household is considered to be fuel poor if: - They have required fuel costs that are above average (the national median level) and were they to spend that amount, they would be left with a residual income below the official poverty line. The data for this measure is supplied by the Department of Business, Energy and Industrial Strategy
BCPC436	Improve the percentage of premises that have access to Gigabit capable full fibre	Annual	This measures is informed by the annual report from OfCOM "Connected Nations" report which tracks progress in fixed and mobile services in the UK. Data is available at a local authority level and can be seen here https://www.ofcom.org.uk/research-and-data/multi-sector-research/infrastructure-research
BCPC438	Increase the percentage of people living in deprived areas who have access to the internet at home (QoL)	Annual (Survey)	The Quality of Life (QoL) survey is carried out annually and asks Bristol residents about a wide range of topics such as health, lifestyles, community, local services and living in Bristol.

PI ref	Measure	Frequency/period reported	Method of calculation
BCPC471	Improve journey time reliability during the morning peak travel period	Annual	This measure uses data from the network of traffic cameras at key points across the city with average travel times between points being calculated. It has been identified that journey time reliability is generally of more importance to road users than actual speeds.
DGRC194	Numbers of citizens participating in community clear-ups per quarter	Quarterly (Snapshot)	Numbers of citizens participating in community clear ups per quarter

Key / further notes

1/ **Covid-19 impact** - Planned Performance Indicators are continuing to be measured, if possible, and 2020/21 Targets have been adjusted where relevant to take account of the expected impact of the Covid-19 pandemic.

2/ **Indicators "shaded out"** - Where the indicator and definition are shaded in grey, these Performance Indicators have been *suspended* for 2020/21; the impact of the Covid-19 pandemic is such that it is not possible to meaningfully measure these indicators, and no 2020/21 Target has been set.